### Overview

The Online/Hybrid Course Review Checklist, developed by the <u>Instructional Technology and Design Services (ITDS)</u> group at Montclair State University, provides a starting point for reviewing the effectiveness of online/hybrid course design, and can also be used to self-assess online/hybrid courses. The criteria in this review are based on the research-based Quality Matters' rubric, Montclair State University's <u>OCIA course design model</u> (Orientation, Content, Interaction, Assessment) as well as other quality assurance frameworks.

The checklist includes the following categories:

#### A. Course Overview:

The *Course Overview* section includes criteria essential for introducing students to an online course such as a welcoming home page, a comprehensive and clear syllabus, as well as information about the professor and how to get started in the course.

#### **B. Instructional Materials:**

The *Instructional Materials* section focuses on catering to diverse learning preferences with various formats, encouraging critical engagement with content, instructor-created and ITDS-produced videos, along with appropriate inclusion of library resources.

### C. Learning Activities and Interaction:

The *Learning Activities and Interaction* section emphasizes clear communication of expectations, fostering collaboration, and providing substantive opportunities for interaction. These criteria ensure that a consistent teaching presence is maintained and activities are aligned with learning objectives and student learning outcomes.

### D. Learning Assessments:

The *Learning Assessments* section focuses on clear grading policies, alignment of assessments with learning objectives, and varied strategies to gauge student progress and promote academic integrity.

### E. Technology and Accessibility:

The **Technology and Accessibility** section ensures the use of technologies in the course is clearly communicated to students. Additionally, a focus on accessibility is emphasized, including compatibility with screen readers, provision of alternative formats for video and audio materials, and adherence to accessibility standards.

### F. Course Design Quality Assurance:

The Course Design Quality Assurance section reviews modules developed using the OCIA course design model (Orientation, Content,

Interaction, Assessment) and provides quality assurance.

Course Identification: (Include relevant course details below.)							
Course ID & Course Title (Course URL Embedded)	Ex. ACCT528: Business Valuation						
Course Design Start Date		Course Design End Date		First Term Offered			
Modality		Credits					
SME							
ID							
ITDS Reviewer(s)		Date of Review					
QA Reviewer(s)		Date of Review					

A. Course Overview						
Criteria for Review	Meets Criterion	Revision Needed	Not Applicable	Comments		
<b>A.1</b> The course includes a home page that welcomes students, provides an introduction to the course content, and presents navigation to other course areas.						
<b>A.2</b> The home page includes the correct course title and number. All links are functional. No template text is present. The banner image and card image have been customized for the course.						
<b>A.3</b> The course provides clear instructions for getting started and accessing key course components (i.e., syllabus and modules) through a getting started module, homepage or other means.						
<b>A.4</b> A Course Introduction video has been embedded on the home page. The video is titled correctly and includes captions.						
A.5 The syllabus contains information about all major course components (required materials, assessments, activities, etc.), instructional modality (online, hybrid, synchronous online, etc.), and university/program policies & resources. The course student learning outcomes (or goals) are clearly stated on the syllabus. The syllabus includes course expectations for students are clearly defined (e.g., participation requirements, online assignments, collaboration). There are no broken links and all template text has been updated. The downloadable syllabus is updated using the correct format to reflect the first term the new course will be offered.						

A. Course Overview						
Criteria for Review	Meets Criterion	Revision Needed	Not Applicable	Comments		
<b>A.6</b> The professor's name, contact information and office hours are posted in the course. Professor establishes presence via video or text introduction.						
<b>A.7</b> The course is organized in a modular fashion using 7 or 14 modules to structure all weekly content, activities, and assessments.						
A.8 Learning objectives are included in each module.						
A.9 The course components use a consistent and uncluttered layout which communicates course information clearly.						
Comments on the Course Overview:						
B. Instructional Materials						

Meets

Criterion

Revision

Needed

Not

Applicable

Comments

easily navigable manner.

Criteria for Review

**B.1** The instructional materials are organized and presented in a consistent and

#### **B.** Instructional Materials Meets Revision Not Criteria for Review Comments Criterion Needed Applicable B.2 Instructional materials are presented in a variety of formats to accommodate diverse learning preferences via multiple means of representation (e.g. multimedia, literature, images, charts, applications, etc.). B.3 The course provides opportunities for students to critically engage with materials and content. **B.4** Instructional materials are embedded and labeled appropriately in the course. B.5 Instructional materials are cited properly and used in accordance with appropriate usage rights. **B.6** Each module includes multimedia content approximately equivalent to the in-person class session. The number of videos will vary by course and module. B.7 Instructor created videos are easy to access, well-produced and appropriately segmented. All multimedia includes captions or other needed accessible formats. B.8 Multimedia produced in collaboration with ITDS is correctly embedded and captioned. **B.9** Library resources are appropriately included to aid student learning.

B. Instructional Materials							
Criteria for Review	Meets Criterion	Revision Needed	Not Applicable	Comments			
Comments on Instructional Materials:							

C. Learning Activities and Interaction						
Criteria for Review	Meets Criterion	Revision Needed	Not Applicable	Comments		
C.1 Student expectations and responsibilities for participation, communication, teamwork and collaboration are clearly stated (e.g. rubrics, examples, etc.) and linked to appropriate assignments. Discussions have a grading rubric attached, including post expectations and quantity of responses required.						
<b>C.2</b> Learning activities foster a sense of belonging and promote student-to-student, student-to-instructor, and student-to-content interaction.						
<b>C.3</b> Instructions to successfully complete student learning activities are clear and easy to find in the course.						
C.4 Students are provided sufficient information on how they can expect to interact with their instructor (e.g., typical response times, preferred method of contact, office hours, etc.).						

### C. Learning Activities and Interaction Meets Revision Not Criteria for Review Comments Criterion Needed Applicable C.5 Each module/week contains at least one substantial opportunity for students to engage with each other and the professor (e.g. discussions, peer/group work, use of collaboration tools, creating projects/presentations collaboratively, etc.). C.6 Professor maintains consistent teaching presence via videos, announcements, assignment feedback, or synchronous meetings, etc. C.7 Learning activities support higher-order thinking, engagement and are aligned to the objectives. C.8 The course includes ongoing opportunities for student feedback (e.g. Q & A discussion, surveys, polls, etc.). **C.9** Generic announcements, based on the module's orientation pages, have been created and scheduled to automatically post at the beginning of each week. These announcements remind students of the topic for that week, the main activities and any due dates. C.10 Any synchronous meetings are listed as optional and recorded for students to view after the session. Comments on Learning Activities and Interaction:

D. Learning Assessments						
Criteria for Review	Meets Criterion	Revision Needed	Not Applicable	Comments		
D.1 The course grading policy/scheme is clearly displayed on the syllabus (e.g. assignment weighting, late work policies, letter grades, accommodations, etc.)						
<b>D.2</b> Assessments are well aligned with the stated course/module learning objectives.						
D.3 The course utilizes a variety of assessment strategies to gauge student progress and achievement. Students are provided opportunities to demonstrate understanding or proficiency in different ways.						
<b>D.4</b> Criteria for assignments are clearly defined (e.g. rubrics, exemplary assignments, etc.).						
<b>D.5</b> Long-term/large assessments are scaffolded/chunked into smaller deliverables spread throughout the term.						
D.6 Availability and due dates are clearly stated for all assessments.						
<b>D.7</b> The course provides feedback opportunities, including formative assessment opportunities to prepare students for summative assessments.						
D.8 The gradebook is set up correctly to reflect the grading scheme used in the course. Assignment group weights are set and match those shown on the Syllabus page.						
<b>D.9</b> Assignment group weights are set and match those shown on the Syllabus page.						
<b>D.10</b> Assignments are set to be graded consistently, out of 100 points.						
<b>D.11</b> Non-technological measures are taken to instill academic integrity for online student exams and coursework. Students are asked to accept an						

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academic integrity statement. The course includes a statement on AI and		
the use of ChatGPT in coursework.		
D.12 Technological measures are taken to instill academic integrity for online		
student exams and coursework. Turnitin is used on written assignments		
when applicable.		
<b>D.13</b> Tests and Quizzes are designed to promote academic integrity. Quizzes are		
set up in question banks in order to utilize and encourage question		
randomization and considerations are made to alter quiz questions each		
time the course is taught.		
D.14 If LockDown Browser is used, the LockDown Browser LTI is visible and		
used to enable LDB for quizzes and exams. A practice LDB exam is		
included.		
Comments on Learning Assessments:		

E. Technology and Accessibility					
Criteria for Review	Meets Criterion	Revision Needed	Not Applicable	Comments	
E.1 Appropriate technologies are well integrated into the course to enhance teaching and learning.					
E.2 Required technology tools are clearly stated.					

<b>E.3</b> Technical support information for students is included for all required technology tools.					
<b>E.4</b> Course materials are accessible to screen readers and other assistive technologies (e.g., PDFs are Optical Character Recognition (OCR) compatible, text equivalents are provided for graphics, etc.).					
<b>E.5</b> Video and audio materials are accompanied by alternative formats such as transcripts or closed-captions.					
E.6 Technology tools used in the course meet accessibility standards.					
Comments on Technology and Accessibility:					

### **Overall Comments:**