Information Technology

MONTCLAIR STATE UNIVERSITY

How to Set Up Multi-Factor Authentication (MFA)

Before You Begin:

Must Have Tools:

• Have your desktop/laptop and your mobile device available.

Google Authenticator App:

- Make sure you have the authenticator app installed on your mobile device.
- Select your **personal email account** when installing



- Google Play: search for <u>Authenticator app</u>
- Use <u>this link</u> for Android setup help
- iPhone App Store: search for <u>Authenticator app - Authkey</u>
- Use this link for IOS setup help

QR Code Capability:

- Make sure your mobile device can scan QR Codes.
- You **must** use the Google Authenticator App (see **Step 3**).
- This app is how you will receive the 6-digit verification code you will need to log in.

<u>Need Help</u>?

For assistance, contact the IT service desk :

- Email: <u>Itservicedesk@montclair.edu</u>
- Phone: 973-655-7971 (option 1)
- Live Chat: msuchat.montclair.edu/

Setting Up MFA:

Go to your NEST or Canvas account

• They are SSO (single sign on enabled)

Log In:

- Enter your NetID (username)
- Enter your Password
- Click 'LOG IN'

Ľ	User Name
	Password
	LOG IN
	Forgot Username or Password?
n	Questions or Concerns please email: etidmanagement@mail.montclair.edu or contact 8

Scan the QR Code (new screen image):

- Use the Google Authenticator app on your mobile device to scan the QR code.
- Once you have scanned the code, click on
- the **NEXT** button.



6-Digit Verification Code

- Retrieve your 6-digit code from the Google Authenticator app on your mobile device.
- Enter the 6-digit code (without any spaces!)
- Click the **SUBMIT** button.



Finished !

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- Your mobile device is now registered!
- Please DO NOT uninstall the Google Authenticator app!
- Every time you log in, you will be prompted to **enter a 6-digit verification code** you will receive on the Google Authenticator app.