amazon business

MONTCLAIR STATE UNIVERSITY

Amazon Business List Training

amazon business | Professional Services



Amazon Business Login Setup Scenarios

To start creating and sharing lists, simply go to Amazon.com and login with your work email. Steps to join the account will depend on whether or not your work email is connected to a separate Amazon account.

Work email is	Scenario		
New to Amazon	Your Montclair State University email will be associated with the central AB account.		
Tied to an Amazon.com (personal) account	If you use this account for <u>work orders only</u> , order history and account info can be moved to the central AB account. Your Amazon.com account will be closed.		
	If your current account has been used for personal orders, order history and account info can be switched to a personal email address, freeing up your Montclair State University email.		





Reorder & Shopping Lists

How do Lists work on Amazon Business?

Lists make it easy to keep track of the things you need, and are easy to share with others. Choose between multiple list types depending on whether or not you want the items to remain on a list after they are ordered.

- Create a List Any User on Amazon Business can create a list
- Share a List Create a public list and share with your desired audience
- Review a Shared Shopping List When a list is shared with you, you can save it to your own account or make a copy to edit yourself



Add Items to List

Add items to your shopping and/or reorder lists.

- Search for your item •
- Select "Add to List" which appears to the right of the page below the Buy Box
- Select the List Name to add the item
- Confirmation message will ٠ show that item was added and you can choose to view your list or continue shopping



Cupuelo Cu	ware 24 at (Deals of 2)		
Crayota Cra			
	2.536 ratings 20 answered questions		
Amazon's Choice	for "crayola crayons 24 count"		
List Price:	\$5:99		
Business Price ~	Business Price ~ \$4.89 vprime		
You Save:	\$1.10 (18%)		
Available at a low	er price from other sellers, potentially without free Prime shipping.		
Size: 2 Pack of 2	4		
Color	Assorted		
Ink Color	Multicolor		
Brand	Crayola		
Material	Wax		
Item Dimensions	6.1 x 3.9 x 1.2 inches		
LxWxH			
About this iter	n		
 Colors - 24 As 	sorted		
Age Recomme	ndation - ages 4 and up		
 Compliance st Pre 0% 	andards - AP certified nontoxic		
Compare with sin	nilar items		
New (31) from \$5	.40 vprime FREE Shipping		
Pepert incorre	st and ust information		

Environ Tor

\$4.89 ✓prime

FREE delivery: Sunday, Sep 27 Order within 9 hrs and 35 mins Details

In Stock.

Share 🖂 F 🔰 👰

FREE delivery: Sunday, Sep 27 Order within 9 hrs and 35 mins

Add to Cart

Amazor

deliver to billingA... - Wa

Private Add to your gift ideas list

Robin Yount

The Mega Deals

9.23.20 - Scott Pintens List

vprime

In Stock.

Qty: 1 V Request a new discount

Ships from

Add oif

53213 Add to List

Secure transaction



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Finalizing Your List

Review your list before sharing for purchase.

Add to List



- Once your list is complete, Click • View Your List, or access your Lists from the List drop down
- Update and finalize requested • quantities

Add to List		×		
This item was already in Customi We've moved it to the top of the list. Crayola Crayons 24 ct (Pac	i zed List Name k of 2)	View Your List Continue shopping		
	Customized List Name Reorder list Private Share Print Delete + Add Idea to List Crayola Crayons 24 ct (Pack of 2) + Add Idea to List Crayola Crayons 24 ct (Pack of 2) + + Add Idea to List Crayola Crayons 24 ct (Pack of 2) + + + + + + + + + + + + + + + + + + +		Estimated subtotal: \$31.26 Add all to Cart (4 items) Q Filter & Sortv III III Item added June 7, 2019 1 Add to Cart Delete item Comment Add Priority Add	
	AmazonB Grip, Tita Office Sci \$10.78 Quantity	any Preferred Basics Multipurpose, Comfort Inium Fused, Stainless Steel issors - Pack of 3 > 9,706 > prime discount available.	Item added February 20, 2018 1 Add to Carl Delete item Comment Add Priority Add Priority Add	t

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Sharing Your List

Share your list with your Purchaser for purchasing.

Sharing the list

- Click "Share" to choose a user with whom you would like to share the list.
- Choose whether the user will be able to edit the list and enter then enter a name in the box underneath.
- Once you select the name, choose whether you want the user to receive an email notifying the user a list has been shared.
- Click save and now the list appears in the selected user's *Shared with you* within Lists.
- When you select save, you will <u>NOT</u> receive a popup or an email confirming your action. But know that the user has been sent a notification via email.



Questions

Refer to your Purchaser for all questions regarding your order.

- Questions regarding the status of your requested items should be directed to your Purchaser
- Purchasers are responsible for communicating order approvals/rejections
- Inquiries about order location should be directed to your Purchaser as they have direct access to order shipping status and order information
- Amazon Business Customer Service can be reached at 866-486-2360





Search & Order From Within Your Lists

Lists make it easy to keep track of the things you need and are easy to share with others. Any User on Amazon Business can create a shopping list

- Review your own lists
- Review lists that have been shared with you
 - Shared with you
 - Shared with your groups
 - Public Lists
- Utilize Search functionality to find specific items within lists





Blocked Policies



Your organization may have blocked certain product categories based on internal buying policies



- Blocked products will be clearly marked throughout the buying process
- Blocked products cannot be added to cart, the cart will be grayed out



Restricted Policies



Your organization may have restricted certain product categories based on internal buying policies



- Restricted products will be clearly marked throughout the buying process
- Purchases with Restricted items may require additional approval
- Administrators have direct visibility into any restricted purchases via Business Analytics



Common Amazon Business Support Questions

Quick resolutions to frequently asked questions and contact information for a variety of support resources



Contact Business Customer Support: <u>CLICK HERE</u> or call 866-486-2360

• Provides end users the option to call, email, or live chat. Please use this method of contact for anything relating to an order, transaction, charge, or shipment



Support when Joining the Account: <u>CLICK HERE</u> or call (844) 428-3060

• Provides end users the option to contact a dedicated support team for assistance with end user issues when joining your account.







Thank You



