

MONTCLAIR

STATE UNIVERSITY

Division of Information Technology

Technical Support Services

DOCUMENTATION

Adobe User Quick Guide (Self Service)

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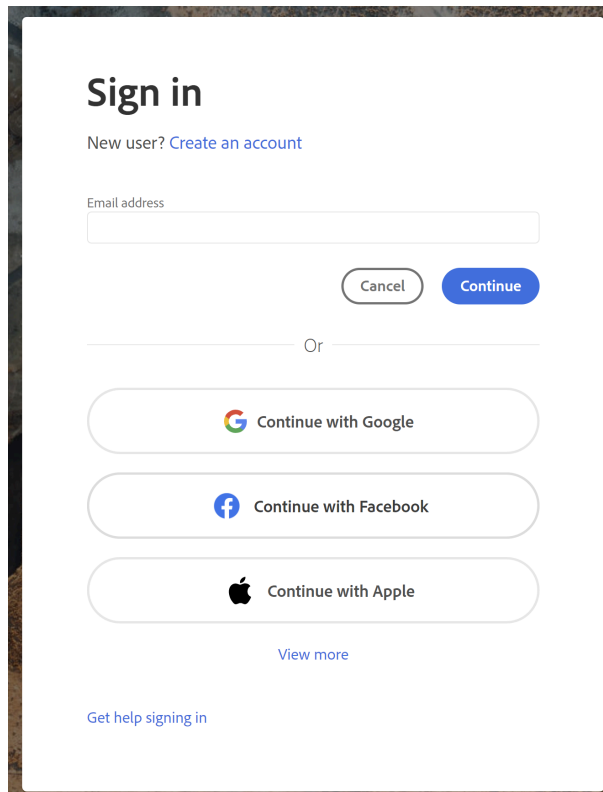
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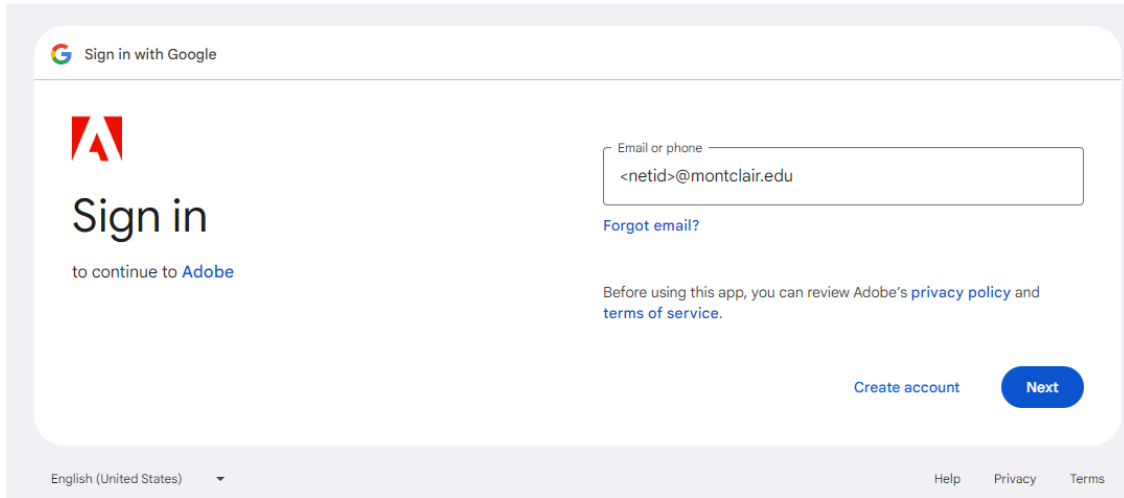
For more in-depth information and guides visit,
<https://www.adobe.com/creativecloud/desktop-app.html>.

To access via the Creative Cloud Application, Acrobat, Photoshop or any other CC Suite Application (PC and macOS)

Open the Application, and *Click continue with Google*.

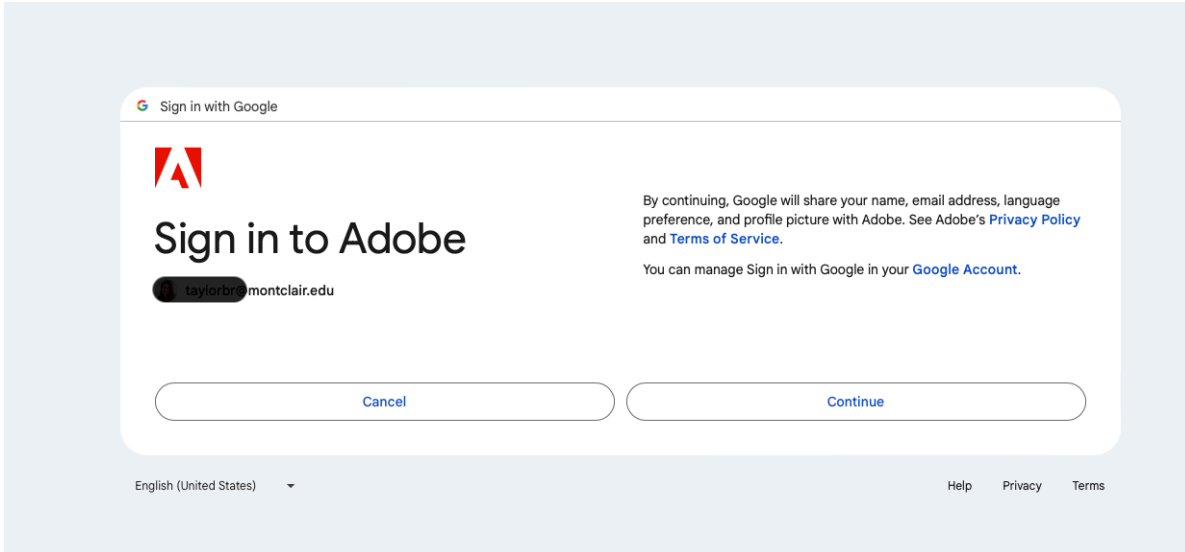


This will redirect you to the Google Login page, *Enter your netid@montclair.edu and password and Click Next.*

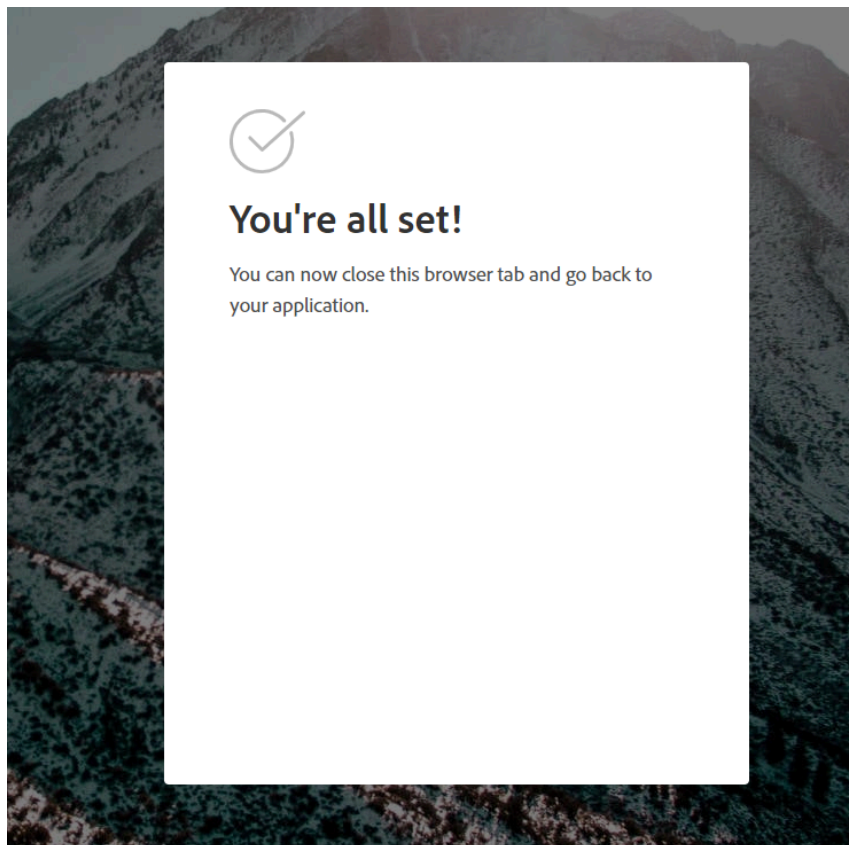


This brings you to the following dialogue where you *Enter your netid credentials*.

macOS only - You will be asked to confirm access.



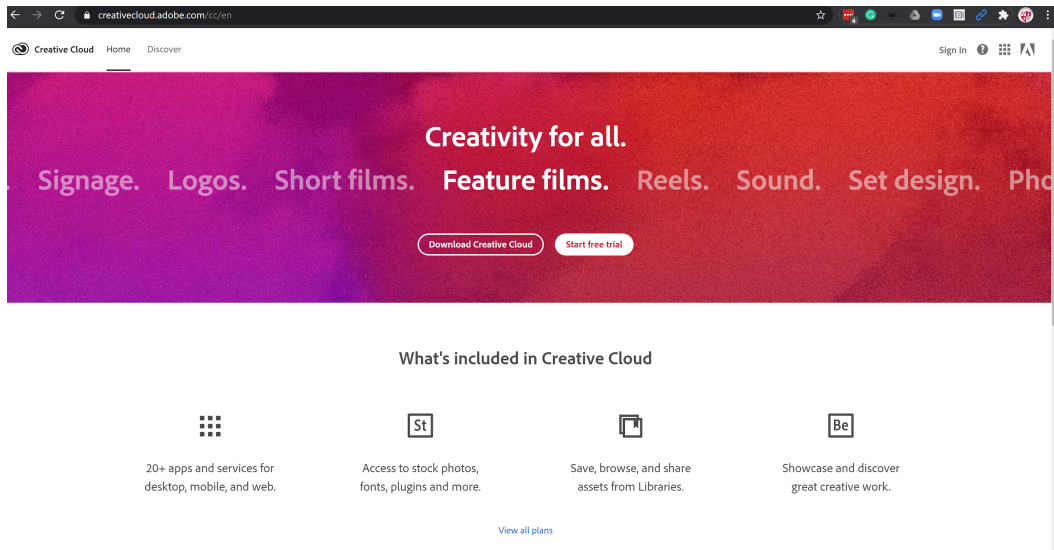
Upon successful login, You will be redirected back to the Creative Cloud Application.

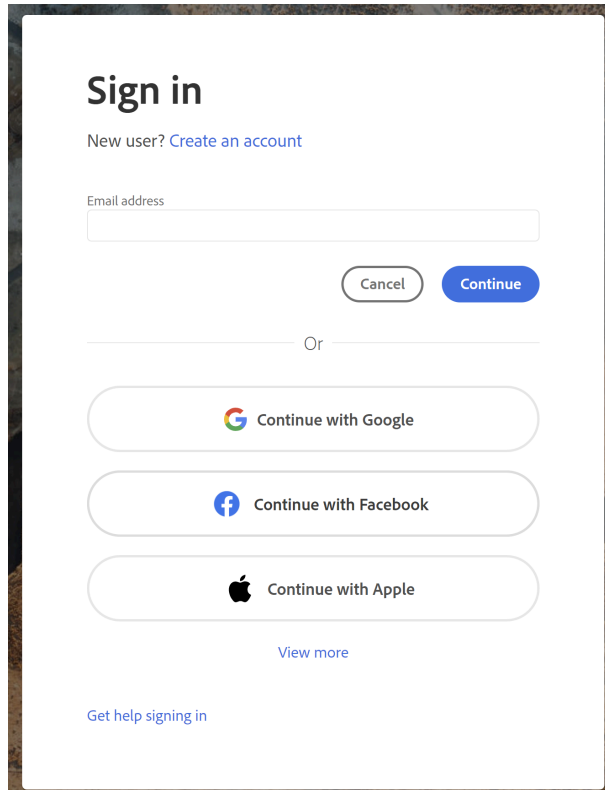


To access via creativecloud.adobe.com

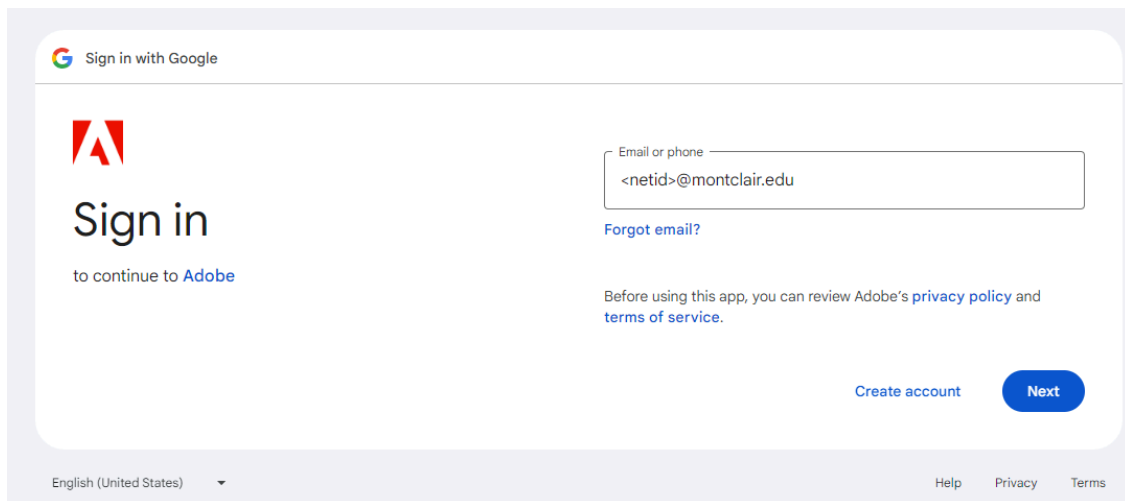
Access via creativecloud.adobe.com is not necessary for university-issued machines; this section is for those that wish to install products on their personal computers.

Open a browser and goto <http://creativecloud.adobe.com>. On the top right of the page **Click Sign In** and then **Click continue with Google**.

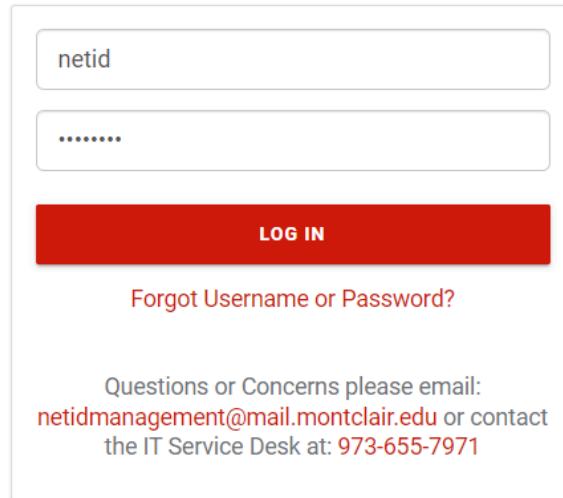




This will redirect you to the Google Login page, *Enter your netid@montclair.edu and password* and **Click Next.**



This brings you to the following dialogue where you *Enter your netid credentials.*



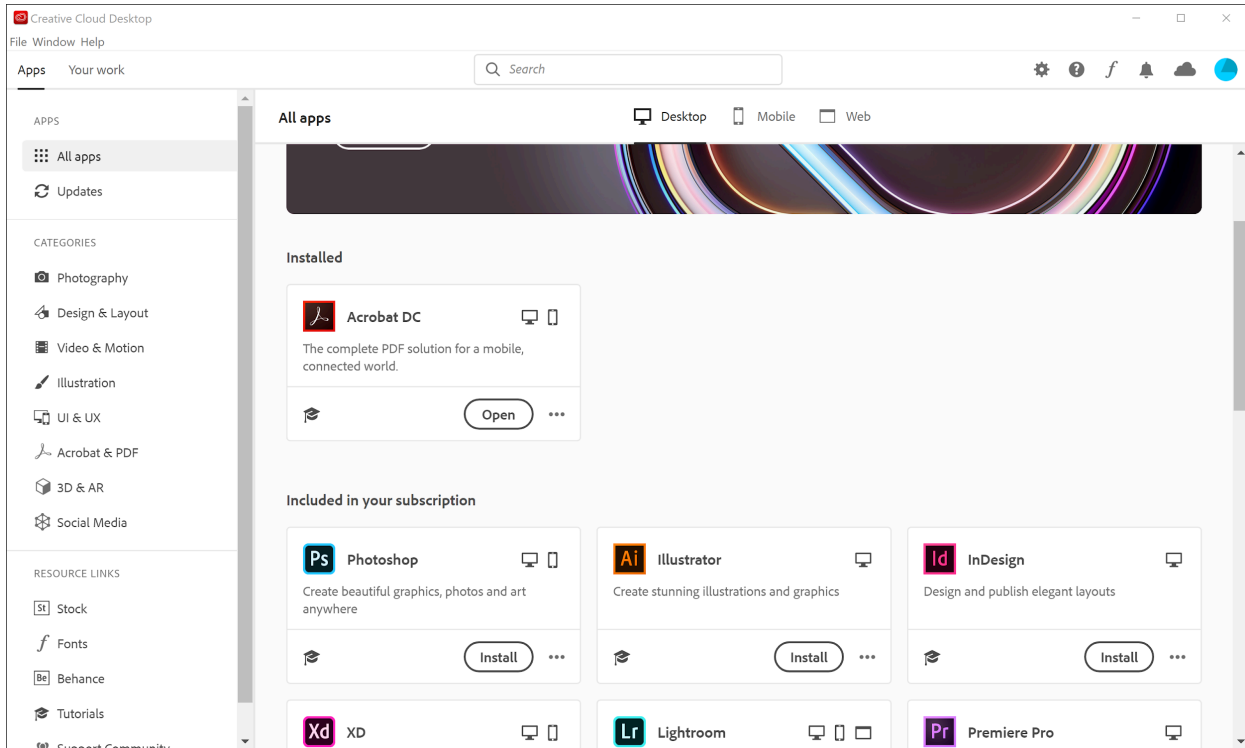
A screenshot of a login form. It features two input fields: the first contains the text 'netid' and the second contains a series of dots representing a password. Below the fields is a prominent red button with the text 'LOG IN' in white. Underneath the button is a red link that reads 'Forgot Username or Password?'. At the bottom of the form, there is a line of text: 'Questions or Concerns please email: netidmanagement@mail.montclair.edu or contact the IT Service Desk at: 973-655-7971'.

Upon successful login, You will be redirected back to creativecloud.com.

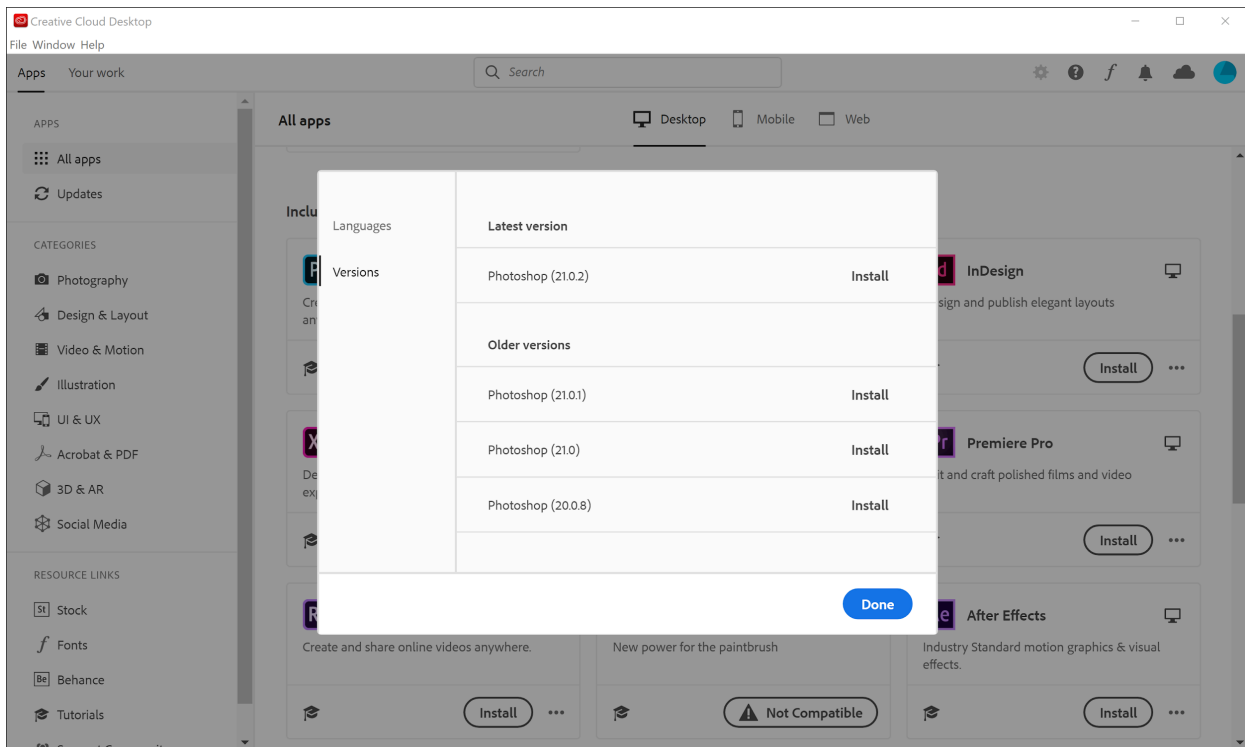
Managing application installations and updates

Upon successful login to the Creative Cloud Application, you can perform several operations from the Apps Section

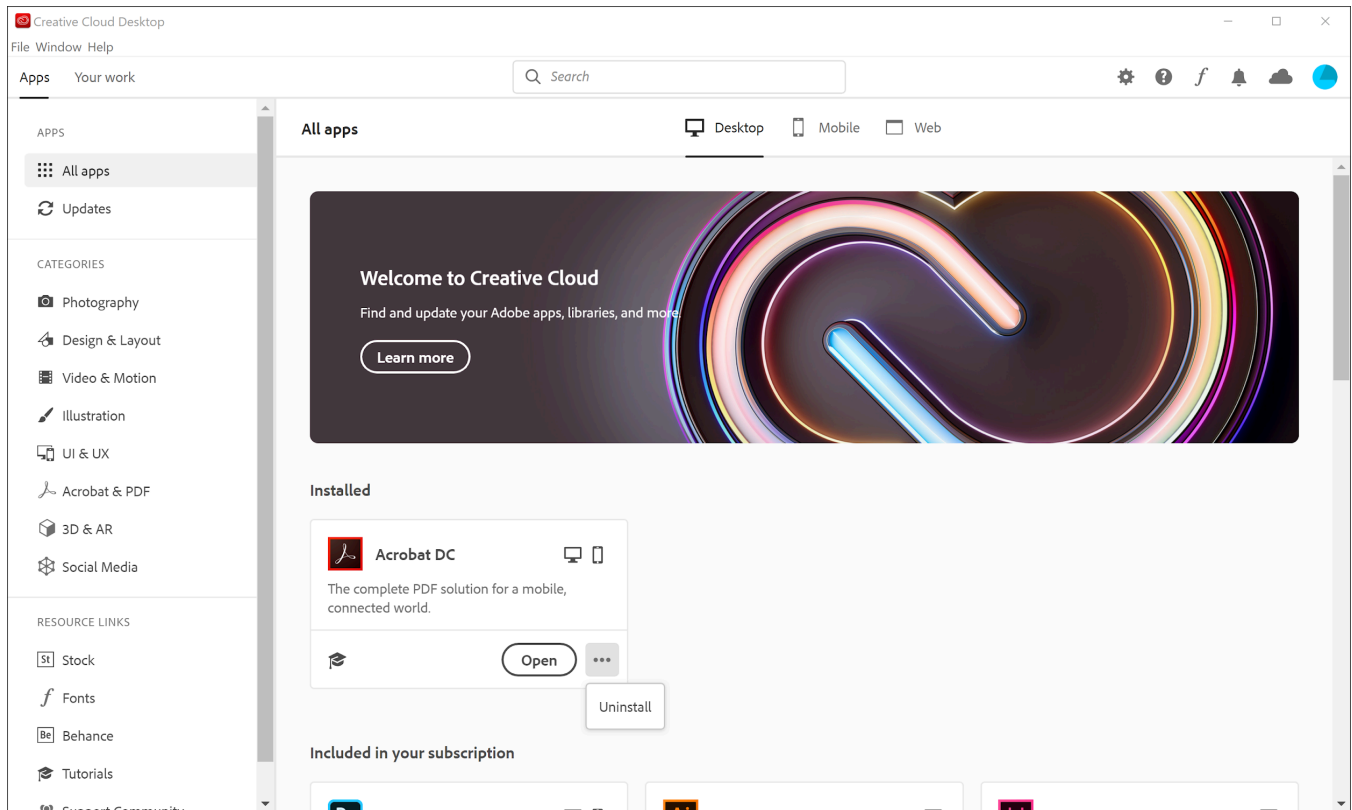
Click **Install** and the current version of the application will begin to install.



Click on the **three dots** to the right of an Install button and you will be presented with the option of **Other versions**. If you choose it, another window will open up with all the non-current versions available for installation.

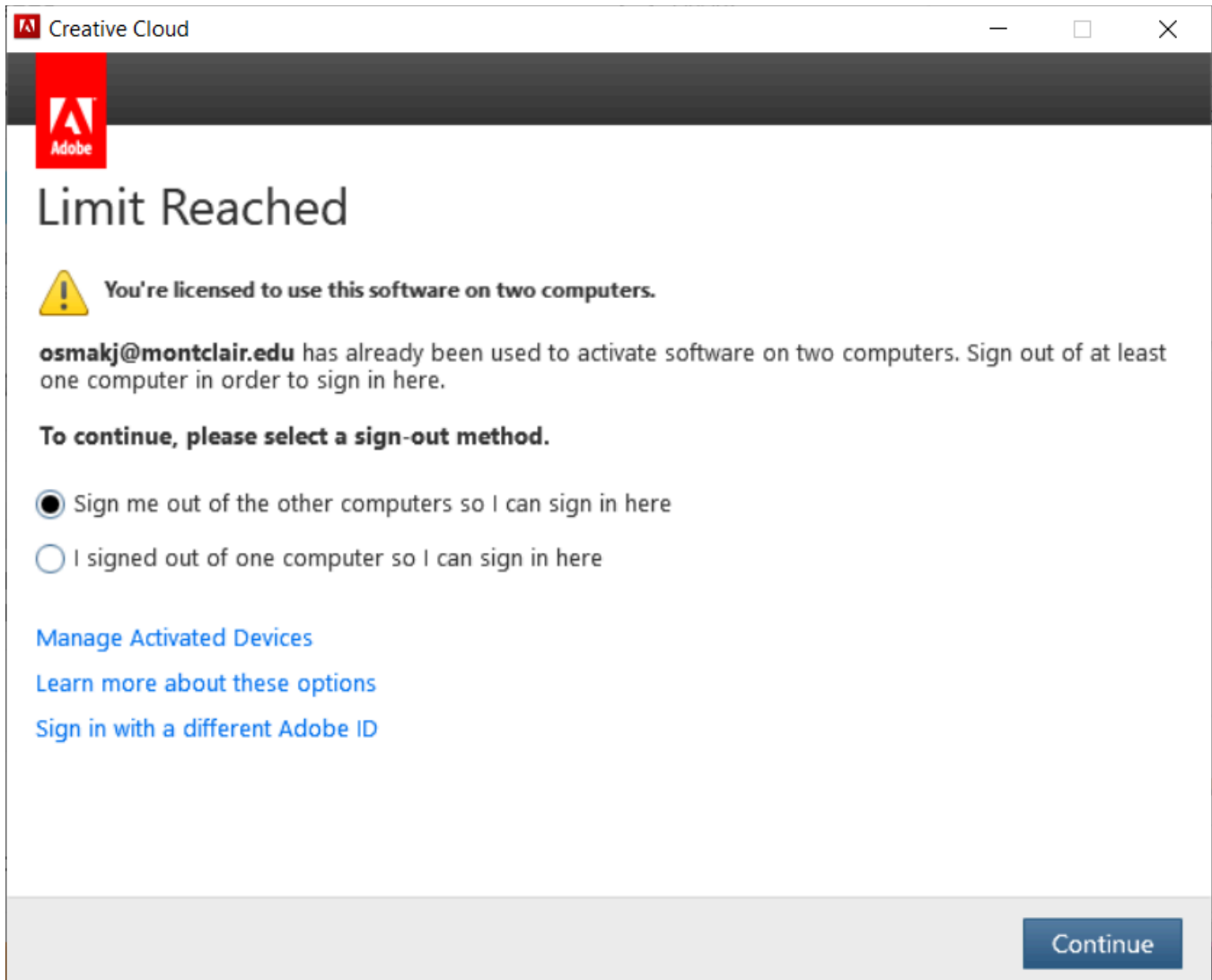


To Uninstall an application *Click* on **the three dots** on the right of an Open button and you will be presented with the option to uninstall.



If you get the Limit Reached dialogue (PC)

Choose the sign me out of other computers so I can sign in here option and *Click* **Continue**. This will return you to the start of the login process outlined previously in this document.



If you get the Limit Reached dialogue (macOS)

Choose one of the computers listed and *Click Sign out* and *Click Continue*. This will return you to the start of the login process outlined previously in this document. After receiving the you have successfully activated this device, *Click Continue* to open the application.

